

Driving to be the **best in the world** at what we do



S Y S T E M S

SUPPORT

NORTHROP GRUMMAN

DEFINING THE FUTURE

Northrop Grumman personnel can be found on bases and ranges worldwide providing a full range of program and installation support and services. A proven leader in the support services field, the Technical Services Systems Support Group sustains facilities and operations vital to our Nation's security.

About Technical Services

Technical Services, a sector of Northrop Grumman, has more than 18,000 employees and annual revenues of more than \$2 billion.

With nearly 50 years of experience supporting all phases of process and system integration, Technical Services helps organizations manage their increasingly complex requirements.

About Northrop Grumman

Northrop Grumman Corporation is a \$30 billion global defense and technology company whose 120,000 employees provide innovative systems, products, and solutions in information and services, electronics, aerospace, and shipbuilding to government and commercial customers worldwide.

For more information, contact:

John Kenney

2411 Dulles Corner Park

Herndon, VA 20171

ph: 703.713.4237

email: john.kenney@ngc.com

For additional information about Technical Services, visit <http://www.ts.northropgrumman.com>.

Our Mission

With more than 70 years of experience in base and engineering support and nearly a half-century in range operations, the Technical Services Systems Support Group (SSG) is a proven leader in the support services field, providing a broad scope of base support, infrastructure and range operations, and maintenance and engineering services within the U.S. and abroad.

Our skilled personnel work to sustain facilities and operations for the Department of Defense, including the Army, Navy, and Air Force; the National Aeronautics and Space Administration; the Department of Homeland Security (DHS), including U.S. Citizenship and Immigration Services (USCIS); and our Nation's intelligence community.

Our Services

SSG offers a wide range of capabilities and services in product and process development, testing, validation, fabrication, and systems integration to the commercial and government sectors. Highlights of our ongoing efforts to provide superior customer service include:

Nevada Test Site – SSG leads a joint venture team in managing and operating the Nevada Test Site and five other satellite and laboratory locations for the National Nuclear Security Administration, an agency within the Department of Energy (DOE). The team is responsible for facility and infrastructure support, as well as support of the nuclear explosives safety team and DOE's nonproliferation efforts, hazardous chemical spill testing, emergency response training, and conventional weapons testing.

U.S. Citizenship and Immigration Services – SSG provides biometric capture services in support of U.S. citizenship applications and Green Card renewals for USCIS, an agency within DHS. The contract work is performed in all 50 states at 136 Application Support Centers (ASCs). Under Northrop Grumman's management of the biometric ASC program, USCIS has reduced its fingerprint rejection rate from 20 to 1.5 percent, the lowest rate at DHS.

National Training Center, Fort Irwin, Calif. – SSG training professionals play an important role in the operation of the Army's premier training center, the National Training Center (NTC). The NTC provides soldiers with real-time training in a harsh environment representative of the battlefield.

Air Force Civil Engineering Support, Tyndall Air Force Base, Fla. – Our Installation and Engineering Support organization provides support worldwide to the Air Force's civil engineering community, from air staff to base level, including program management, information technology solutions, housing programs, emergency management, and training.

Kennedy Integrated Communications Services, Kennedy Space Center, Fla. – In direct support of the Space Shuttle and Expendable Launch Vehicle programs, SSG plays an important compliance role. As a subcontractor to InDyne, Inc., SSG is responsible for environmental health and safety, quality assurance, reliability engineering, information technology, security engineering, and logistics services.

United States Postal Service (USPS) – Since 1978, Northrop Grumman has operated USPS Depot Repair facilities in Topeka, Kan., and Indianapolis, Ind. These depots are responsible for the maintenance and repair of all mail processing and retail vending equipment in the USPS inventory.

Ground-Based Electro Optical Deep Space Surveillance (GEODSS) – SSG employees support the Air Force's Space Command on the GEODSS project. GEODSS has a site on the island of Maui, Hawaii, where a manned telescope system tracks man-made objects in space 24 hours a day.